

## IP OB Consult to Refugee/Asylum Seeker Care Navigator Program

## **Overview**

Below is the workflow for Consulting Refugee/Asylum Seeker Care Navigator Program: Entering a consult, viewing/working in System list, and completing the consult

Patient Identified as needing a consult to Refugee/Asylum Seeker Care Navigator Program

1. OB provider to enter a consult via Manage Order activity tab by typing "refugee" or CON112, select "IP CONSULT TO REFUGEE/ASYLUM SEEKER CARE NAVIGATOR PROGRAM"

Manage Or	ders	Hald Home Marks Dav to Dav Futura Outnatiant Treatment Plans Dischares Pran Order History	⑦ ℤ X	<u>M</u> anage Orders Or <u>d</u>	er Sets
View by: Order T	ype 🗸	rana nama way ta any ita ang sagananan ita ananan ina sa anang si tapi si an nama y	C	💉 Edit Multiple 🏼 🍕	New Interactions
Nursing Pneumococca	al Vaccine is N	ot Indicated - Previously Routine, CNGOING, Starting on Thu 7/1/21 at 1339, Until Specified Modify Dis	continue	Standard	
Remove All Pe	8	Reason for hor vaccination: extrem already vaccinated for ine-improved and order set Search Order and Order Set Search			Desferrers List
	⊟ Orde	r Sets, Panels, & Pathways (No results found)		DIOWSE	Search order sets
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	🗬 Proc	Adures &	Turne	DrofList	Dv Codo
	R	rsaure Refugee (aka IP OB Consult to Refugee/Asylum Seeker Navigator Care Program)	CONSULT	UC IP CONSULTS	CON112

2. Complete the order and click <Accept> when finished. Consult order is entered.

IP OB Consult to Refugee	e/Asylum Seeker Navigator Care Program	<u>A</u> ccep
Process Instructions:	All consults are routine by default. If you need an urgent consult please inform the consulting service when calling.	
Reason for Consult: Patient's Preferred Cont	Perinatal needs assessment     Neonatal needs assessment     Other     act Information:	
Referring Agency:	Jewish Family Services (JFS) Catholic Charities of San Diego (CCSD)	
	Ethnic Community Based Organization (ECBO) Not Applicable Other	
Did you call the consulti	ng service? Yes No	
Comments:	Add Comments	
• Next Required Link Or	der 🗸	<u>A</u> ccep

## **Refugee/Asylum Seeker Care Navigator Program Documentation**

1. Refugee/Asylum Seeker Care Navigator Program checks System list for patients with consults

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Part and Parts								
Patient Lists								
F Edit List - Benove Patient - Remove Patient	→ Wrap Text	🚔 Assign Draw 👫 Write Handoff 🖶 Print Handoff 💆 Work List 📃 Reports 👻	Patient Report					
My Lists	A Refugee/Asylum Seeker Consult 4 Patients							
▶	Bed	Patient Name	Age/Sex					
Shared Patient Lists	JM Waiting	Boaz, Aka080	122-year old / F					
	JM9OBT3	Overflow, Stork	22-year old / F					
	JM909	Milestonetwo, Two	23-year old / F					
	JM1011	Thomas, Boy Erin	25-year old / F					
Patient Level of Care and Status  Pediatric Echos  PFT  Pharmacy  Pharmacy Anti-flective Monitoring  Physical Therapy  Physical Therapy  Predictive Analytics Validation  Provider Lass  Provider Lass  Refugee/Asytum Seeker  Refugee/Asytum Seeker Follow Up								

2. Open patient's chart and document on OB Refugee/Asylum-Seeker Intake flowsheet form.

ynopsis	Re 🕕 Re	esults	Allergies	History	Problems	Immun	Medic		Notes		Mana	Flowsheets	
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Toe C	oe Glycemic Control - POCT Blood LDA OB Triage Screening Refugee/Asylum Seeker Refugee/Asylum S									efugee/Asylum S			
Acco	Accordion Expanded View All DT									01/04/22	1200		
e	1m 5m	10m	15m	30m 1k	26	1b 8b	24h Ba	red Op: 0	700 Recet	Now	Type of	visit	
٥		Tom	15111		IM 9-OBSTE	TRICS	2411 00	iscu oni o	roopneser	11011	Initial		
					1/4/22	)					Select M	ultiple Option	s: (E5)
					120(	<u>ן</u>					Initial		
					1200	)				_	Follow u	D	
To Be	Complete	ed By C	are Navig	ator and	I SW						Face to	face	
Туре с	of visit			Initial							Telepho	ne call	
Referra	al reason					testir	ng				Comme	nt (F6)	
Conta	ct					n	ne						
Emerg	ency conta	ct name	/Phone #		you								
Prefer	red language	e		English			sh						
Comm	nunity agenc	y		JFS			S						
Birthpl	ace			here			re						
Length	n of journey	to U.S.		7 days			/s						
Length	n of time in l	J.S.		a long time			ne						
Suppo	rt system			Church;Community			ty						
Living	situation			VVith family									
туре с	of residence			Private residence									
Incom	onation	annial r		Car Dublic essistence			ar				•		
Incom	e source/Fir	ianciai i	esources		Publi	c assistant	ce						
man	i care												
Sleep plan			safe sleep										
Feeding plan			Breastmilk			IK							
Do you have a Pediatrician?			No			10							
Equip	Equipment/Item needs				Breast pump;Sate sleep;Pac								
To Be	To Be Completed by SW												
Mental Status/Mental Health			A&O x4			K4							
Substance abuse			Yes			es							
Trauma/Abuse screening				N/A			/A						
Resou	irces provide	ea		Baby/clothing resources;Foo									
Follow up needed?				Yes									

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Note: When Follow up needed = Yes, this will populate the Refugee/Asylum Seeker Follow up patient list. When Follow up needed = No, patient will fall off from this list and not display.

3. To create a note, click on New Note → select appropriate Note Type and in the <insert smarttext> box, type in "Refugee", click Accept.



Refugees/Asylum Seeker Care Navigator Completes Consult Order

1. Return to patient list and at the bottom of the list, search/select "Refugee/Asylum Seeker" report

JM909	Milestonetwo, Two	23-year old / F	80005350
Milestonetwo, Ty	VO Unit:JM 9-ANTE Room:JM909 Bed:JM909		
🗕 - 🖸 👪 🖻 Trea	tment Team 📱 Workload Acuity 📮 NICU Acuity 📮 NBN Ac	xuity 📮 PPH 📮 Discharge Readiness 📮 Treatment Team 📮 Due Meds 📮 PADB Status 🖹 Code Co-Sign More 🗸	Refugee/Asyl
Mileston	etwo, Two #80005350 (C	CSN: 33000146693) (23 year old F) (Adm: 05/11/2	1) <sup>J</sup> N
mestori		2514. 556661166555) (25 year old 1) (Aam. 65) 11/2	.,
Complete Refugee	/Asylum Consult		
(From admission, onward	l) Start		
12/28/21	1354 > IP Consult to Refugee/Asylum Seeker Navigator Care	Program ONE TIME Complete Provider: (Not yet assigned)	

2. When Consult is done for this patient, click on the "Complete" link and this will remove the patient from the list.

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